

VILLAGE OF BLOOMINGDALE

Water Service and Billing Inquiries

For questions about your water usage, bill amount or to request a final meter read call. 630-671-5650

For questions about water quality or water service call 630-671-5830

Office Hours: Monday thru Friday. 8:30 a.m. to 4:30 p.m. (Village Hall) Saturday. 7:00 a.m. to 3:00 p.m. (Police Department Only)

Water and Sewer Rates

	<u>As of 6/1/24</u>		<u>As of 6/1/25</u>	
	<u>Water</u>	<u>Sewer</u>	<u>Water</u>	<u>Sewer</u>
Residential				
• First 5,000 gallons bi-monthly or any portion thereof (minimum bill)	44.00	22.66	45.10	22.66
• Next 19,000 gallons bi-monthly (per 1,000 gallons)	8.80	4.53	9.02	4.53
• All over 24,000 gallons bi-monthly (per 1,000 gallons)	8.80	0.00	9.02	0.00
Non Residential				
• First 5,000 gallons bi-monthly or any portion thereof (minimum bill)	48.80	22.66	49.90	22.66
• All over 5,000 gallons bi-monthly (per 1,000 gallons)	9.76	4.53	9.98	4.53

A minimum bill is assessed in order to ensure adequate resources to support certain fixed costs involved to maintain and operate the water and sewer system. Customers are required to pay a "minimum" amount to support the provision of basic water and sewer services, such as delivery and treatment. All customers located outside the corporate limits of the Village are billed at 150% of the above rates. For additional water or sewer rate and fee information visit www.VillageofBloomington.org or call 630-671-5650.

Other Charges, Fees and Billing Information

- Security Deposit: \$100.00 refundable deposit to establish service on a new account.
- Application Fee: \$10.00 fee to establish a new account.
- Late Fee: 10% fee, based on most recent bill amount.
- Certified Letter Fee: \$15.00 fee for past due notice requiring a certified letter.
- Red Tag Fee: \$40.00 fee to physically place notice at subject property.
- Reconnection Fee: \$60.00 fee to turn water service on after disconnection during office hours, Monday - Friday, otherwise \$120.00 fee to turn water service on after disconnection.
- Returned Check Fee: \$20.00 fee on all returned payments.
- Collection Agent Fee: 100% of collection agency fee.

Payment Methods

- If you use your bank's online bill payment service, make payment payable to Village of Bloomington 201 S. Bloomington Rd., Bloomington, IL 60108.
- If paying by check, use the provided return envelope and mail to Village of Bloomington 201 S. Bloomington Rd., Bloomington, IL 60108. Include your account # on your check and the remittance coupon below. Allow time for mail delivery. Your bill is not considered paid until payment is received by the Village.
- You may pay your bill electronically direct from your bank account (Auto Pay). To obtain an enrollment form, contact Village Hall at 630-671-5650, or go to www.villageofbloomington.org, and click on "Utility Bill Payments."
- To enroll in paperless billing (electronic billing), automatic electronic payment (Auto Pay) or to pay your bill with a credit/debit card, register with Invoice Cloud at www.Invoicecloud.com/villageofbloomington.
- You may pay your bill by credit card, in-person or by telephone, by contacting the Village Hall at 630-671-5650, or at www.villageofbloomington.org.
- You may pay your bill by using the Payment Drop Box located in front of Village Hall at 201 S. Bloomington Rd.
- Per Village ordinance, owners and tenants are jointly and severally responsible for the payment of utility bills.

Please Include This Remittance Coupon With Your Payment for Proper Credit. Make Checks Payable to Village of Bloomington.
If you are moving, you must call the Utility Billing department at 630-671-5650 to schedule a Final Water Meter Reading.

VILLAGE OF BLOOMINGTON
201 S. BLOOMINGTON RD
BLOOMINGTON IL 60108-1487

