VILLAGE OF BLOOMINGDALE

Water Service and Billing Inquiries

For questions about your water usage or bill amount call 630-671-5650
To request a final water meter reading call 630-671-5650
For questions about water quality or water service call 630-671-5830

Office Hours: Monday thru Friday . . . . . 8:30 a.m. to 4:30 p.m.
Saturday . . . . . 7:00 a.m. to 3:00 p.m. (Police Department Only)

Water and Sewer Rates

	As of 9/1/17	
Residential	Water	Sewer
• First 5,000 gallons bi-monthly or any portion thereof (minimum bill)*	40.05	22.30
• Next 19,000 gallons bi-monthly (per 1,000 gallons)	8.01	4.46
• All over 24,000 gallons bi-monthly (per 1,000 gallons)	8.01	0.00
Non Residential		
• First 5,000 gallons bi-monthly or any portion thereof (minimum bill)*	44.85	22.30
• All over 5,000 gallons bi-monthly (per 1,000 gallons)	8.97	4.46

*A minimum bill is assessed for the purpose of recovering the fixed costs of the water and sewer system. It allows for the Village to provide the necessary maintenance and improvements required to deliver water and sewer services.

All customers located outside the corporate limits of the Village are billed at 150% of the above rates. For additional water or sewer rate and fee information visit www.VillageofBloomingdale.org or call 630-671-5650.

Other Charges, Fees and Billing Information

Security Deposit:	$100.00 refundable deposit to establish service on a new account.
Application Fee:	$10.00 fee to establish a new account.
Late Fee:	10% fee, based on most recent bill amount.
Certified Letter Fee:	$15.00 fee for past due notice requiring a certified letter.
Red Tag Fee:	$40.00 fee to physically place notice at subject property.
Reconnection Fee:	$60.00 fee to turn water service on after disconnection during office hours, Monday - Friday, otherwise $120.00 fee to turn water service on after disconnection.
Returned Check Fee:	$20.00 fee on all returned payments.
Collection Agent Fee:	100% of collection agency fee.

- Allow 7 days for mail delivery. Your bill is not considered paid until payment is received by the Village.
- Include your account number on your check. Include the remittance coupon with your payment.
- You may pay your bill electronically direct from your bank account. To obtain an enrollment form, contact Village Hall at 630-671-5650, or go to www.villageofbloomingdale.org, select Government, select Public Records A-Z, select U for Utility Bill Electronic Payment Application.
- To enroll in paperless billing (electronic billing), automatic electronic payments (Auto Pay) or to pay your bill with a credit/debit card, register with Green Pay at www.villageofbloomingdale.org.
- You may pay your bill by Visa or MasterCard, in-person or by telephone, by contacting the Village Hall at 630-671-5650.
- You may pay your bill by using the Payment Drop Box located in front of Village Hall.
- By Village ordinance, owners and tenants are jointly and severally responsible for the payment of utility bills.

PERF

Please Include This Remittance Coupon With Your Payment ***Make Checks Payable to Village of Bloomingdale***

Pay By Mail:

Use the pre-addressed envelope and mail to:

Village of Bloomingdale
P.O. Box 4717
Carol Stream, IL 60197-4717

Allow 7 days for mail delivery. Include remittance coupon with payment.

At Village Hall:

201 S. Bloomingdale Rd
Bloomingdale, IL 60108

Village Hall Office Hours:
Monday thru Friday 8:30 a.m. to 4:30 p.m.
Saturday 7:00 a.m. to 3:00 p.m.
(Police Department Only)

A payment drop box is located in front of Village Hall.

Pay Online:

If you use your bank's online bill payment service, make payment to:

Village of Bloomingdale
201 S. Bloomingdale Rd
Bloomingdale, IL 60108

Consult your financial institution for appropriate processing time.

Register with Green Pay on the Village's website at www.villageofbloomingdale.org. Also enroll in paperless (electronic) billing and Auto Pay.

If you are moving, you must call the Utility Billing department at 630-671-5650 to schedule a Final Water Meter Reading.