VILLAGE OF BLOOMINGDALE

Water Service and Billing Inquiries

For questions about your water usage or bill amount call 630-671-5650
To request a final water meter reading call 630-671-5650
For questions about water quality or water service call 630-529-5830

Office Hours: Monday thru Friday . . . . . 8:30 a.m. to 4:30 p.m.
Saturday . . . . . 7:00 a.m. to 3:00 p.m. (at the Police Department)

Water and Sewer Rates

	Effective January 1, 2013		Effective January 1, 2014		Effective January 1, 2015	
Residential	Water	Sewer	Water	Sewer	Water	Sewer
• First 5,000 gallons bi-monthly or any portion thereof (minimum bill)	32.25	22.30	35.75	22.30	39.60	22.30
• Next 19,000 gallons bi-monthly (per 1,000 gallons)	6.45	4.46	7.15	4.46	7.92	4.46
• All over 24,000 gallons bi-monthly (per 1,000 gallons)	6.45	0.00	7.15	0.00	7.92	0.00
Non Residential						
• First 5,000 gallons bi-monthly or any portion thereof (minimum bill)	37.05	22.30	40.55	22.30	44.40	22.30
• All over 5,000 gallons bi-monthly (per 1,000 gallons)	7.41	4.46	8.11	4.46	8.88	4.46

All customers located outside the corporate limits of the Village are billed at 150% of the above rates.
For additional water or sewer rate and fee information visit www.VillageofBloomingdale.org or call 630-671-5650.

Other Charges and Fees

Security Deposit:	$100.00 refundable deposit to establish service on a new account.
Application Fee:	$10.00 fee to establish a new account.
Late Fee:	10% fee, based on most recent bill amount.
Certified Letter Fee:	$15.00 fee for past due notice requiring a certified letter.
Red Tag Fee:	$40.00 fee to physically place notice at subject property.
Reconnection Fee:	$60.00 fee to turn water service on after disconnection during office hours, Monday - Friday, otherwise $120.00 fee to turn water service on after disconnection.
Returned Check Fee:	$20.00 fee on all returned payments.
Collection Agent Fee:	100% of collection agency fee.

Additional Billing Information

- Allow 7 days for mail delivery. Your bill is not considered paid until payment is received by the Village.
- Include your account number on your check. Include the remittance coupon with your payment.
- You may pay your bill electronically direct from your bank account. To obtain an enrollment form, contact Village Hall at 630-671-5650, or go to www.villageofbloomingdale.org, select Government, select Public Records A-Z, select U for Utility Bill Electronic Payment Application.
- You may pay your bill by Visa or MasterCard, in-person or by telephone, by contacting the Village Hall at 630-671-5650.
- You may pay your bill by using the Payment Drop Box located in front of Village Hall.
- By Village ordinance, owners and tenants are jointly and severally responsible for the payment of utility bills.

Please Include This Remittance Coupon With Your Payment

Pay By Mail:

If you use the enclosed pre-addressed envelope, make the payment to:

Village of Bloomingdale
P.O. Box 4717
North Suburban, IL 60197-4717
Allow 7 days for mail delivery.
Include remittance coupon with payment.

Pay in Person:

The Village Hall is located at:

201 S. Bloomingdale Rd
Bloomingdale, IL 60108

Office Hours:

Monday thru Friday 8:30 a.m. to 4:30 p.m.
Saturday 7:00am to 3:00pm (at the Police Dept.)

Pay Online:

If you use an online bill payment service, make the payment to:

Village of Bloomingdale
201 S. Bloomingdale Rd
Bloomingdale, IL 60108

Consult your financial institution for appropriate processing time.

Make checks payable to Village of Bloomingdale.

You may pay your bill by Visa or MasterCard, in-person or by telephone, by contacting the Village Hall at 630-671-5650.
You may pay your bill by using our Payment Drop Box located in front of the Village Hall.

If you are moving, you must call the Water Billing department at 630-671-5650 to schedule a Final Water Meter Reading.

26-142-03 10/14